

**Royal Impact Certification Ltd.**  
**Policy on Management of Impartiality**

RICL is committed to impartiality and ensuring complete objectivity of its services. RICL understands the importance of impartiality in carrying out its management system certification, product certification and inspection activities and manages conflict of interest.

RICL identify, analyze and document the possibilities for conflict of interests arising from provision of certification / inspection and resulting relationships. Detailed information hereto shall be made available to the committee for safeguarding impartiality (CSI) for decision.

RICL does not provide certification / inspection in cases of unacceptable threat to impartiality. There will be no offering of certification / inspection when relationships that threaten impartiality cannot be eliminated or minimized.

RICL does not certify another certification body's management systems.

RICL does not deal with or provide any type of consulting services or management system consultancy. RICL does not promote activities of any particular consultancy body or organization. RICL does not enter into any type of relationship or agreement with any management system consultancy body or organization.

RICL does not provide services related to internal audits to other organizations or its certified clients.

RICL does not provide services to clients who have received management system consultancy or internal audits through a consultancy and the relationship between the consulting organization and RICL poses unacceptable threat to impartiality. There will be no offering of services by RICL when relationships that threaten impartiality cannot be eliminated or minimized.

RICL does not outsource audits and do not offer linked activities with organizations that provides management system consultancy.

RICL does not do joint marketing activities with management system consultancy organizations. RICL does not state or imply that certification would be simpler, easier, faster or less expensive if services of specified management system consultancy organization are used.

RICL will take appropriate legal action against any false or inappropriate claims by any consultancy organization stating or implying that certification / inspection would be simpler, easier faster or less expensive if RICL's certification services are used. Since RICL does not enter into any type of relationship or agreement with any consultancy body or organization any such claims shall be false and misleading.

RICL make sure, that personnel who have provided management system consultancy in previous two years, shall not be used to take part in certification activities, unless more than 3 years passed.

RICL takes actions to respond to any threats to its impartiality arising from external actions including that of other persons, bodies or organizations.

RICL make sure that its personnel act impartially and shall not allow commercial, financial or other pressures to compromise impartiality. RICL periodically reviews conformance with the impartiality requirements of ISO 17021. The results shall be recorded on form DS10 - Risk Analysis and presented to the CSI for further review and approval.

***(Refer document RICL/DS10 - Risk Analysis – For Certification Services)***

***(Refer document RICL-I-FM-53 - Risk Analysis – For Inspection Services)***

The personnel of RICL are instructed to report any situations regarding conflict of interest that might result in threats to impartiality. RICL does not use such personnel for certification / inspection activities unless they demonstrate that there is no conflict of interest.

RICL, periodically reviews conformance with the impartiality requirements of ISO 17020 & 17021. The results shall be recorded on respective risk analysis documents and presented to the committee for safeguarding impartiality (CSI) for further review and approval.

All the activities of the staff are based on general employee declaration. RICL uses this information as input to identifying threats to impartiality raised by the activities of such personnel or by the organizations that employ them.

RICL doesn't use personnel, either internal or external, that cannot demonstrate that there is no conflict of interests.

For,

**Royal Impact Certification Limited,**  
***Prabhakar Pandey***  
**Managing Director.**